



# Older People's Priorities

*“Challenging and addressing ageism and other forms of discrimination, recognising diversity and promoting more positive images of older people”*  
*(Bucks Charter for Older People)*

Outcome	Priorities
<div>1</div> <div>Helping people to speak up and to be active citizens</div>	<div>That older people are able to access training, support and accessible information for effective participation in meetings, events and in the generation of policy/strategy.</div> <div>That the priorities for older people are addressed within local transport and environment strategies</div> <div>That the priorities for older people are addressed within the</div>

Outcome	Priorities
	<p>development and implementation of the Prevention Matters – building community capacity development programme, including the provision of independent financial advice.</p> <p>That older people are able to have an effective say in the shaping of the social and health care market for purchasing via direct payments, individual budgets and health budgets</p> <p>That older people are able to have an effective say in the development of the single point of access (111 number) for information and signposting across health and social care.</p>
<b>2 Supporting Carers</b>	<p>That the joint carer commissioning strategy has a focus on carers of older people and older carers, including the identification of carers and accessibility of information for carers</p> <p>That measures are taken for carers to be involved in hospital</p>

Outcome	Priorities
	<p>discharge planning and represented in the development of GP commissioning arrangements</p> <p>That the priorities for carers are addressed within the development of integrated health and social care teams, including joint services for carers</p>
3 <b>Day and employment opportunities</b>	<p>That the priorities for older people are addressed within the implementation of the modernisation of day services programme</p>
4 <b>Housing and support</b>	<p>That local housing strategies address the need for sufficient housing and supported living options for older people in the county</p> <p>That measures are taken for nursing and residential care homes to follow and adhere to quality standards around end of life care, palliative care &amp; support for long term neurological conditions</p>

Outcome	Priorities
	<p>That there is a range of support available for older self-funders who may be at risk of being unable to live in their own homes or who may require hospital admission</p>
<p><b>5 Improving Health and Well-Being</b></p>	<p>That we have a joint strategy and service response between health and social care that will help to prevent or reduce the risk of falling for older people</p> <p>That county-wide exercise opportunities are available for older people, including frailer older people within care homes</p> <p>That there are service measures in place for timely diagnosis and intervention around depression and dementia.</p>

Outcome	Priorities
<b>6 Personalisation</b>	<p>That there is a programme of initiatives targeted at older people to help improve their well-being, e.g. promotion of healthy diets and healthy lifestyles</p> <p>That measures are in place to provide full transparency in the assessment and care planning process so that the wider family group of the older service user can be more involved and be able to challenge</p> <p>That Health and Social Care are taking measures to promote zero tolerance of all forms of abuse, particularly through Dignity in Care and Protecting Safeguarding</p>